

**Customer Service Order**

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Luke Lucas  
 Phone: (406) 417-3061 ext:  
 Cell Phone: +1 4064652797  
 Email: luke.lucas@charter.com

**Order # 12191741**

<b>Customer Information: Customer Code</b>		
<b>Business Name</b>	PALOUSE PRAIRIE EDUCATIONAL ORGANIZATION	<b>Customer Type:</b>
<b>Billing Address</b>		
<b>Attention To:</b>		<b>Account Number</b>
PO Box 9511 Moscow ID 83843		
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Debbie Berkana	(208) 882-3684	dberkana@palouseprairieschool.org
<b>Authorized Contact</b>		
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Jeneille Branen	(208) 882-3684	jbranen@palouseprairieschool.org
<b>Technical Contact</b>		
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>

**Jeneille Branen**

E-signed 2020-10-09 02:13PM PDT  
 dberkana@palouseprairieschool.org

**Rick Brackeen**

E-signed 2020-10-09 04:39PM CDT  
 rick.brackeen@charter.com

**Fiber Internet and Ethernet Service Order Information For** 406 Powers Ave Moscow ID 83843

Site Name	Address Location	Location Type	Bandwidth
	406 Powers Ave Moscow, ID 83843		

**New and Revised Services and Monthly Charges At** 406 Powers Ave , Moscow ID 83843

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5 Static IP	1	\$0.00	\$0.00	36 Months
Data Upgrd within Term	1	\$0.00	\$0.00	36 Months
Dedicated Internet Access 1G	1	\$1,499.00	\$1,499.00	36 Months
<b>*Total</b>			<b>\$1,499.00</b>	

\*Prices do not include taxes and fees.

**Jeneille Branen**

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**Special Terms**

Customer is hereby purchasing an upgrade to Customer's existing services pursuant to and consistent with the requirements of the Federal Communications Commission's Order DA 20-1091, (September 16, 2020), which opened a second Funding Year 2020 filing window to enable such upgrades.

Spectrum hereby agrees the Service ordered hereunder is an upgrade to existing Service at the Service (Location/Address) and, in this case, will not require an extension to the initial Term. Therefore, the Term of this upgrade Order shall end on the expiration of the initial Term and shall then be subject to any renewal terms set forth herein or in the Agreement.

**E-RATE FUNDING CONTINGENCY.**

Customer may submit this Service Order and the Agreement to the Schools and Libraries Division of the Universal Service Administrative Company, (i.e., the entity appointed by the Federal Communications Commission to administer the Universal Service Program with respect to Schools and Libraries (E-Rate) funding) as part of any application seeking a federal subsidy or funding.

Customer is responsible for notifying Charter of its election of either the Service Provider Invoice (SPI) or Billed Entity Applicant Reimbursement (BEAR) discount method by May 15<sup>th</sup> prior to the applicable funding year. Customer must complete and return an E-Rate Discount Election Form to Charter prior to such date, or Customer will be deemed to have chosen the BEAR discount method for the funding year.

Upon Charter's receipt of appropriate notice that Customer is an approved E-Rate program participant for a Service, Charter will invoice Customer for the Service in accordance with E-Rate guidelines and/or rules. If Charter invoices Customer for a Service pursuant to any E-Rate program rates, discounts or credits in advance of receiving such notice and Customer's request for E-Rate program funding is denied, limited or reduced, Charter will invoice Customer and Customer will pay the difference between such invoiced amount(s) and the actual amount of the charges for the Service as described in this Service Order. Notwithstanding anything herein to the contrary, Customer's obligations under this Service Order shall remain in full force and effect in the event Customer withdraws or is removed from the E-Rate program, receives E-Rate program funding that is less than Customer's requested funding amount, or is denied E-Rate program funding for any Service described in this Service Order. For the avoidance of doubt, Customer is solely responsible for all charges for services, as described in this Service Order, that were installed prior to the E-Rate program funding year start date.

Services reflected in this Service Order represent an upgrade of bandwidth (the "Upgrade") related to currently provided Spectrum Services at the Service Location(s) under prior Service Order Number 10963600, dated March 6, 2019 (the "Original Order"), as requested by Customer. Unless terminated in the manner outlined below, the Term of this Service Order shall continue for the Term of the Original Order, including any renewals thereto.

Customer's authorized representative may, upon thirty (30) days' prior written notice to Spectrum (the "Required Notice"), cancel the Upgrade and revert the Services at the Service Location back to the original contracted bandwidth under the Original Order and to the same rate reflected in the Original Order ("Downgrade"), without liability for Termination Charges, provided that: (i) Customer has paid for all necessary equipment, construction and installation charges, if any, related to the Upgrade; and (ii) Customer is and remains in good standing on its payment obligations during the Term of this Service Order. Customer's obligation to pay monthly recurring charges for the Upgrade will continue during the Order Term until such time as Customer provides the Required Notice to Downgrade. Nothing herein is intended to modify the Initial Order Term of the Original Order. All other rights and obligations of the parties under the Service Agreement, including, without limitation, any obligation to pay applicable Termination Charges, shall remain in full force and effect.

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

*Jeneille Branen*  
Jeneille Branen (Oct 9, 2020 14:13 PDT)

*Rick Brackeen*  
Rick Brackeen (Oct 9, 2020 16:31 CDT)

**Customer**

**Charter Communications Operating, LLC**  
**By: Charter Communications, Inc. its Manager**

Jeneille Branen

Rick Brackeen

**Printed Name**

**Printed Name**

Oct 9, 2020

Oct 9, 2020

**Date**

**Date**

**Jeneille Branen**

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dberkana@palouseprairieschool.org



**Rick Brackeen**

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**Signature:**

**Email:**

**Jeneille Branen**

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