



**Customer Service Order**

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Jason Weathers  
Phone: ext:  
Cell Phone: +1 4065795468  
Fax:  
Email: jason.weathers@charter.com

**Order # 10963600**

| Customer Information: Customer Code                 |  |   |
|---|--|---|
| <b>Business Name</b>                                | PALOUSE PRAIRIE<br>EDUCATIONAL<br>ORGANIZATION | <b>Customer Type:</b>                   |
| <b>Federal Tax ID</b>                               | <b>Tax Exempt Status</b>                       | <b>Tax Exempt Certificate #</b>         |
| <b>Billing Address</b>                              |  | <b>Account Number</b>                   |
| <b>Attention To:</b><br>PO Box 9511 Moscow ID 83843 |  |   |
| <b>Billing Contact</b>                              | <b>Billing Contact<br/>Phone</b>               | <b>Billing Contact Email Address</b>    |
| Debbie Berkana                                      | (208) 882-3684                                 | dberkana@palouseprairieschool.org       |
| <b>Authorized Contact</b>                           | <b>Authorized Contact<br/>Phone</b>            | <b>Authorized Contact Email Address</b> |
| Jeneille Branen                                     | (208) 882-3684                                 | jbranen@palouseprairieschool.org        |
| <b>Technical Contact</b>                            | <b>Technical Contact<br/>Phone</b>             | <b>Technical Contact Email Address</b>  |

**Debbie Berkana, on behalf of Jeneille Branen**

E-signed 2019-03-06 11:10AM PST  
dberkana@palouseprairieschool.org  
Business Manager



| Fiber Internet and Ethernet Service Order Information For 406 Powers Ave Moscow ID 83843 |                                 |               |           |
|--|---------------------------------|---------------|-----------|
| Site Name  | Address Location                | Location Type | Bandwidth |
|  | 406 Powers Ave Moscow, ID 83843 |               | 200       |

| New and Revised Services and Monthly Charges At 406 Powers Ave , Moscow ID 83843 |          |             |                         |               |
|--|----------|-------------|-------------------------|---------------|
| Description  | Quantity | Sales Price | Monthly Recurring Total | Contract Term |
| 5 Static IP  | 1        | \$0.00      | \$0.00                  | 36 Months     |
| Fiber Internet 200M  | 1        | \$974.00    | \$974.00                | 36 Months     |
| <b>*Total</b>  |          |             | <b>\$974.00</b>         |               |

\*Prices do not include taxes and fees.

| One Time fees At 406 Powers Ave , Moscow ID 83843 |          |             |               |
|---|----------|-------------|---------------|
| Description                                       | Quantity | Sales Price | Total         |
| Fiber Internet Access Installation Fee            | 1        | \$0.00      | \$0.00        |
| <b>Total</b>                                      |          |             | <b>\$0.00</b> |

\*Prices do not include taxes and fees.

**Debbie Berkana, on behalf of Jeneille Branen**

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 dberkana@palouseprairieschool.org  
 Business Manager



## Special Terms

### E-Rate Funding Contingency

Customer may submit this Service Order and the Agreement to the Schools and Libraries Division of the Universal Service Administrative Company, (i.e., the entity appointed by the Federal Communications Commission to administer the Universal Service Program with respect to Schools and Libraries ('E-Rate') funding) as part of any application seeking a federal subsidy or funding.

Customer is responsible for notifying Charter of its election of either the Service Provider Invoice ('SPI') or Billed Entity Applicant Reimbursement ('BEAR') discount method by May 15th prior to the applicable funding year. Customer must complete and return an 'E-Rate Discount Election Form' to Charter prior to such date, or Customer will be deemed to have chosen the BEAR discount method for the funding year.

Upon Charter's receipt of appropriate notice that Customer is an approved E-Rate program participant for a Service, Charter will invoice Customer for the Service in accordance with E-Rate guidelines and/or rules. If Charter invoices Customer for a Service pursuant to any E-Rate program rates, discounts or credits in advance of receiving such notice and Customer's request for E-Rate program funding is denied, limited or reduced, Charter will invoice Customer and Customer will pay the difference between such invoiced amount(s) and the actual amount of the charges for the Service as described in this Service Order. Notwithstanding anything herein to the contrary, Customer's obligations under this Service Order shall remain in full force and effect in the event Customer withdraws or is removed from the E-Rate program, receives E-Rate program funding that is less than Customer's requested funding amount, or is denied E-Rate program funding for any Service described in this Service Order. For the avoidance of doubt, Customer is solely responsible for all charges for Services, as described in this Service Order, that were installed prior to the E-Rate program funding year start date.

### Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

*Debbie Berkana, on behalf of Jeneille Branen*  
Debbie Berkana, on behalf of Jeneille Branen (Mar 6, 2019)

Authorized Signature for Customer

Page 3 of 4

**Debbie Berkana, on behalf of Jeneille Branen**

E-signed 2019-03-06 11:10AM PST

dberkana@palouseprairieschool.org

Business Manager



Debbie Berkana, on behalf of Jeneille Brane Business Manager

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Printed Name and Title

Mar 6, 2019

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Date Signed

**Debbie Berkana, on behalf of Jeneille Branen**

E-signed 2019-03-06 11:10AM PST  
dberkana@palouseprairieschool.org  
Business Manager





## SPECTRUM ENTERPRISE SERVICE AGREEMENT

The customer identified below (“Customer”) hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com/> (“Terms of Service”), which are incorporated herein by this reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a “Service Order”), which together with this agreement constitute the “Service Agreement” by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder (“Spectrum”).

| Spectrum Contact Information  |  |
|---|--|
| Spectrum Enterprise<br>12405 Powerscourt Drive<br>St. Louis, MO 63131 | Contact: Jason Weathers<br><br>Telephone:<br><br>Email: jason.weathers@charter.com |

| Customer Information   |                         |              |  |                 |
|--|-------------------------|--------------|--|-----------------|
| Customer Name (Exact Legal Name): PALOUSE PRAIRIE EDUCATIONAL ORGANIZATION |                         |              | Main Tel. No.: 208-882-3684              |                 |
| Billing Address: PO Box 9511   | Suite:                  | City: Moscow | State: ID                                | Zip Code: 83843 |
| Billing Contact Name: Debbie Berkana                                       | Tel.No.: (208) 882-3684 |              | E-mail: dberkana@palouseprairieschool.or |                 |
| Authorized Contact Name: Jeneille Branen                                   | Tel.No.: (208) 882-3684 |              | E-mail: jbranen@palouseprairieschool.org |                 |

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

**Customer:** PALOUSE PRAIRIE EDUCATIONAL ORGANIZATION

**By:** *Debbie Berkana, on behalf of Jeneille Branen*  
Debbie Berkana, on behalf of Jeneille Branen (Mar 6, 2019)

**Name (printed):** Debbie Berkana, on behalf of Jeneille Branen

**Title:** Business Manager

**Date:** Mar 6, 2019

**Debbie Berkana, on behalf of Jeneille Branen**

E-signed 2019-03-06 11:10AM PST  
dberkana@palouseprairieschool.org  
Business Manager

